



IRVINGTON
UNION FREE SCHOOL DISTRICT

PHONE 914-591-8500
FAX 914-591-3064

Google Meet & Google Drive Technical Issues

September 15, 2020

Dear Irvington School Community,

Numerous issues are being reported globally related to challenges in the use of the Google platform. These issues include Google Meets freezing, individual users dropping out of Google Meets, difficulty accessing Google Drive and other technical issues. In the Irvington UFSD, we are experiencing some of these issues at this time. While the technical difficulties are not the result of failure with the Irvington network or our Chromebooks, we are doing all that we can at this time to contain the effects on our students and teachers.

As a result of Google's technical difficulties, it is possible that local Google Meet class sessions may be interrupted intermittently throughout the day. There is no need, at this point in time, to file a support ticket with your specific device or login issues as we are aware of the issues.

We sincerely apologize for any inconvenience and will do all that we can locally to limit the impact on student learning.

Sincerely,

Dr. Kristopher Harrison
Superintendent of Schools

6 Dows Lane
40 North Broadway
Irvington, NY 10533
914-591-8500 | 914-591-3064
www.irvingtonschools.org

